

Information for the clients using the Welcome insurance product

ERGO pojišťovna, a.s., hereby informs its clients who use the Welcome insurance product.

On August 2, 2021, the Act amending Act No. 326/1999 Coll., On the Residence of Foreigners in the Czech Republic, entered into force. The change concerns, among other things, the possibility to conclude the comprehensive health insurance for foreigners.

The change in the law will **in no case** affect clients who have concluded an insurance contract before August 1, 2021 (inclusive). We would like to assure our clients that **during the insurance period** specified in the insurance contract, we are ready to provide insurance benefits in accordance with the general insurance conditions.

There is no need to make any changes to your existing insurance policy.

Welcome insurance contracts concluded with the ERGO pojišťovna before August 2, 2021 are in compliance with the legal order of the Czech Republic.

Should our clients encounter a problematic approach on the part of state authorities or medical facilities, **they can contact us via:**

- E-mail: info@ergo.cz
- Phone: +420 221 585 111

We continue to monitor the situation and will inform our clients about any significant changes.

Prague, 6th August 2021

Ing. Jana Jenšová
Chairman of the Board

Ing. Pavel Šuranský
Member of the Board

